

Contact for inquiries about visa application procedures and examinations

Inquiries about the reason for refusal of visa issuance are not accepted.

(In Japan)

Inquiries, Ministry of Foreign Affairs: 03-5501-8431

- ◆ This telephone service uses an automated answering system. When you are connected, follow the voice guidance to operate your phone.
- ◆ In order to make an inquiry about the status of the application examination, the “reference number” of the application documents forwarded to the Ministry of Foreign Affairs is necessary, as well as the location of the overseas diplomatic mission where the application documents were submitted.
- ◆ Inquiries about the status of visa application examination are accepted from 10 a.m. to 12 p.m. and from 2 p.m. to 4 p.m. on weekdays.
- ◆ Center for Consular Services (Visa Section) is open from 9 a.m. to 12:30 p.m. and from 1:30 p.m. to 5 p.m.

The Ministry of Foreign Affairs website: http://www.mofa.go.jp/j_info/visit/visa/index.html

(In Russia)

- **The Japanese Embassy in Russia** (Jurisdiction: Russia (except for regions that fall under the jurisdiction of the Consulates-General below) and Armenia)
TEL 7-495-229-2520
- **The Japanese Consulate-General in Khabarovsk**
(Jurisdiction: Buryat Republic, Sakha Republic (Yakutia), Khabarovsk Region, Amur Province, Irkutsk Province, Chita Province, Jewish Autonomous Region and Agin-Buryat Autonomous District)
TEL 7-4212-413048
- **The Japanese Consulate-General in St. Petersburg** (Jurisdiction: Leningrad Province)
TEL 7-812-336-7673
- **The Japanese Consulate-General in Vladivostok** (Jurisdiction: the Maritime Region, Kamchatka Region and Magadan Province)
TEL 7-4232-267573
- **The Japanese Consulate-General in Yuzhno-Sakhalinsk** (Jurisdiction: Sakhalin Province)
TEL 7-4242-726055

(In CIS countries)

- **The Japanese Embassy in Azerbaijan** (Jurisdiction: Azerbaijan)
TEL 994-12-490-7818 **Website** <http://www.az.emb-japan.go.jp/001en.html>
- **The Japanese Embassy in Belarus** (Jurisdiction: Belarus)
TEL 375-17-203-6233
- **The Japanese Embassy in Kazakhstan** (Jurisdiction: Kazakhstan)
TEL 7-717-297-7843
- **The Office of Consul in Almaty** (Jurisdiction: Kazakhstan)
TEL 7-727-298-0600
- **The Japanese Embassy in Kyrgyzstan** (Jurisdiction: Kyrgyzstan)
TEL 996-312-300-050
- **The Japanese Embassy in Tajikistan** (Jurisdiction: Tajikistan)
TEL 992-37-2275436
- **The Japanese Embassy in Turkmenistan** (Jurisdiction: Turkmenistan)
TEL 993-12-477081
- **The Japanese Embassy in Ukraine** (Jurisdiction: Ukraine and Moldova)
TEL 380-44-490-5501 **Website** <http://www.ua.emb-japan.go.jp/eng/index.html>
- **The Japanese Embassy in Uzbekistan** (Jurisdiction: Uzbekistan)
TEL 998-71-120-8060

(Georgia)

- **The Japanese Embassy in Georgia** (Jurisdiction: Georgia)
TEL 995-32-275-2111 **Website** <http://www.ge.emb-japan.go.jp/english/index.html>

For other overseas diplomatic missions:

http://www.mofa.go.jp/about/emb_cons/over/index.html